



Liquid Controls LLC  
105 Albrecht Drive  
Lake Bluff, IL 60044-2242  
www.liquidcontrolsgroup.com

Corken  
Faure Herman  
Liquid Controls  
Liquid Controls Europe  
Liquid Controls India  
Liquid Controls Sponsler  
SAMPI  
Toptech Systems

May 1, 2009

Dear Liquid Controls Sponsler Distributor,

Throughout the consolidation process of Liquid Controls Sponsler into the Lake Bluff Operations in Illinois, we continue to make the necessary changes and improvements that will streamline our business practices in order to provide you with exceptional service on all levels and in all departments of the company.

A few weeks ago you received an email that informed you of the consolidation of these two operations. The transition has started and key events have taken place already which includes the first machines having been moved on April 27<sup>th</sup>, 2009. Space has been cleared and ready to receive these machines.

We ask that you please note that on **May 18<sup>th</sup>, 2009**, we will be transitioning the following to the Lake Bluff facility.

- Phone Service ( Any calls to 800-258-1165 or 864-647-2065 will be taken at the Liquid Controls facility in Lake Bluff, IL)
- All order and RMA processing
- Receiving of products being returned for service
- All inquiries for Customer Support & Service
  - Request for Quotes
  - Request for RMA's
  - Assistance with applications

This date will be very important to all of us during this transition so we ask that you mark it on your calendar. The new main telephone and fax numbers, key contact direct dial numbers and other information will be provided (**Contact information, including a roster with team member names and direct dial numbers, will be provided to you in the next communication update.**)

We will continue to fill in the gaps and share additional details as we move along in this process. We greatly appreciate the support we have gotten from you during this process and welcome any feedback.

Sincerely,